

## ICW delegated for certain UHC Medicare Advantage PPO Plans 1/1/2025

For dates of service beginning January 1, 2025, Independent Clinics of Washington (ICW) is delegated for UnitedHealthcare **Medicare Advantage PPO** benefit plans in addition to the HMO benefit plans already administered by ICW.

A full list of the UnitedHealthcare (UHC) Medicare Advantage PPO and HMO plans under ICW can be found [here](#).

Patients enrolled on an ICW delegated plan can be identified by their member ID cards that will show the ICW Payer ID 91164 and ICW name and ICW website listed as the care provider contact. You can download a copy of the member ID card when you verify eligibility and benefits in the [UnitedHealthcare Provider Portal](#).

- **Referrals** are not required for any of ICW's delegated plans.
- **Prior Authorization** may be required for certain services. Services that require prior authorization will be listed at [ic-wa.org/for-providers](http://ic-wa.org/for-providers). Submit your request at least 14 days before the planned date of service.
  - If UnitedHealthcare has already reviewed and approved a prior authorization request for dates of service starting on or after January 1, 2025, you do not need to resubmit. ICW will honor authorizations approved by UnitedHealthcare. For continued care or new services requiring prior authorization, please submit requests directly to ICW.
- **Hospital Admission Notifications** are required no later than 1 business day after admission.
- **Prior Authorizations and Admission Notifications can be submitted by:**
  - **Phone:** 206-878-1985, option 4
  - **Fax:** 206-834-6000
  - **Email:** [medmanagement@ic-wa.org](mailto:medmanagement@ic-wa.org)

<b>Claims</b> Please do not resubmit claims unless you haven't received payment or an explanation of payment within 45 days of submission		
Submit claims using the following electronic Payer ID: <b>Payer ID:</b> 91164	Submit claim reconsiderations: <b>By fax:</b> 206-834-6000 <b>By email:</b> <a href="mailto:claims@ic-wa.org">claims@ic-wa.org</a>	Check the status of your claim submission: <b>By phone:</b> 206-878-1985, option 3 <b>By email:</b> <a href="mailto:claims@ic-wa.org">claims@ic-wa.org</a>

### Claim Reconsiderations

ICW owns all claim reconsiderations when a claim is processed for a member on one of our delegated plans:

- If the provider is not contracted directly with ICW, UnitedHealthcare owns all provider appeals, regardless of the provider's participation status with UnitedHealthcare
- If the provider is contracted directly with ICW, ICW owns all formal provider appeals